



## Affordable Teacher Coverage Now Available!

Iredell-Statesville Schools has partnered with Safeware to provide a specialized program that will protect your device.

This affordable deductible-free program offers protection in the unfortunate event of theft, burglary/robbery, accidental damage and standard perils.

An easy to use portal is available for sign-up and payment. Don't be left to pay the costly expense of device replacement when the unexpected happens.

**Program Pricing for the  
2019 - 2020 school year:**

Apple MacBook Air = **\$36.57**

### How do I Sign Up?

Once you have the serial number of your device, just visit [my.safeware.com](http://my.safeware.com) and use the following login information:

**User ID:** iredell  
**Password:** teachers

Portal is open from 8/02/19 to 8/31/19

## K12 Portal Enrollment FAQ Sheet

Because of the highly mobile nature of technology programs, with devices being used at both school and at home, many schools across the nation have developed a working relationship with Safeware. We have arranged a safe, secure, and easy method for purchasing Safeware coverage on your computing device.

Once you've entered all the requested information you will be asked to hit "Submit" one time. If you hit this button more than once your credit card will be charged more than once.

### Common Questions You May Have During Your Enrollment

- How do I get a policy?  
*You are enrolling in group coverage, not individual coverage. You will need to contact your school for instructions. Since these portals are for school group policies and each program is different we aren't the best source of information on how to get coverage.*
- What website do I go to for insurance?  
*The website for K12 teacher/staff enrollment is **my.safeware.com**. Check the enrollment form you received from your school for specific login information. You can also ask your school for this information.*
- I lost the paper that says how to log in. How do I enroll?  
*If you have lost this form your school should have more on hand.*
- I misspelled my name/I put the wrong serial number in. How do I fix this?  
*If you have enrolled with an incorrect serial number or a teacher/staff name simply email the school name and school district name as well as corrected teacher/staff name/serial number to [service1@safeware.com](mailto:service1@safeware.com). The same rule applies if you didn't enter a name or serial number at all. We will correct these issues on our end and make your school aware.*
- I have more than one teacher/staff member in the same school technology program. Do I only enroll once?  
*If you have more than one employee to enroll you will have to do so one at a time and you will be charged for each enrollment. You will also receive an email confirmation for each enrollment.*
- I got more than one enrollment confirmation email for the same employee. Can I get a refund?  
*If you receive more than one email confirmation or if you have duplicate enrollments please send us an email with your school name, school district name, teacher or staff member name and serial number to [service1@safeware.com](mailto:service1@safeware.com). We will contact you as soon as we can to inform you of your refund(s) and make your school aware of the duplicate(s).*
- I can't log in. Is the username or password wrong or is the site broken?  
*If you can't log into your school's enrollment portal please inform your school so they can work with us on a solution. Your school will then let you know when you're able to log in.*
- I missed the window to enroll. Can't I still enroll?  
*If you missed the enrollment window please contact your school for further assistance.*